



Easy Ordering with Cater Nation

1. Place your order (online or with Cater Nation team member). You'll get your receipt, including order details as soon as it is checked out.
2. Behind the scenes, a real person at Cater Nation makes 100% sure the caterer accepts it. If an issue arises, we find solutions and contact you.
3. If you don't hear further from us after receiving your emailed order, *YOU ARE SET.*
4. Within 24-hours of your delivery, we confirm (or reconfirm) your order. Then, we send you a confirmation email for peace of mind. *(You may request an additional notification by text or phone. Just let us know.)*
5. Your credit card gets charged only on the day of the delivery. You'll find all your receipts on the My Account page when logged into your account. (To apply for a corporate billing account, just complete this [form](#).)

When you order with Cater Nation, we will take care of everything for you. Also, you will be paying **direct retail prices**, there is no upcharge!

If you have questions, our dedicated **Customer Care** team is available to you toll-free (phone or text) at **888-760-7627**, email (info@caternation.com) or chat during business hours.

Customer Care Hours

Monday - Thursday: 7:30 AM to 5:30 PM ET
Friday: 7:30 AM to 5:00 PM ET

Need to reach us after hours? Simply leave us a message and we will be notified of your call and will get back to you no later than first thing when we re-open. Very possibly sooner!

Thanks for becoming a part of the Cater Nation! We look forward to serving you and encourage your questions or feedback.